

PRATIK PANDYA

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<https://www.pratikpandya.com/>

EDUCATION

DePaul University

September 2017 - June 2021

- Bachelor of Science, Information Technology in Web Development with minor in Graphic Design.

EXPERIENCE

Cloud Support Associate

August 2021 – Present

Amazon Web Services

- Providing Premium Support to the Enterprise and Business customers of AWS.
- Learning and working with AWS services, specifically related to Container deployment.

Graphic Design Intern

June 2020 – May 2021

Chicago Transit Authority

- Edit and create new banners, flyers, and videos using Adobe CC applications.
- Work on Learning Management Systems and update websites to reflect their branding using HTML and CSS.
- Support multiple work streams between different departments.

Marketing and Communications Assistant

September 2018 – June 2020

Financial Fitness, DePaul Central

- Updated and created new content for presentations, activities and department using Adobe Creative Cloud applications.
- Created content for the DePaul Central Facebook and Twitter to increase engagement by 11%.
- Updated the pages on front-end to Financial Fitness Website to make it accessible to users with the help of HTML in SharePoint.

Digital Media and Content Intern

June 2018 – August 2018

WorkSpace Digital, BOS

- Created content such as photos, photo templates to use for websites, and social media to increase site visitors using Adobe Creative Cloud applications.
- Formatted content for 15+ pages of the BOS and WorkSpace Digital websites using WordPress.
- Gained insight for the industry best practices with hands-on experience with projects.

SKILLS

- Experience with AWS EKS, AWS ECS, AWS Fargate, AWS Batch, AWS ECR and more
- Programming languages:
 - HTML, CSS, JavaScript, jQuery, PHP, Python, Java, C, Swift
- Software tools:
 - Adobe CC (Illustrator, Photoshop, Lightroom, InDesign, Premiere Pro, After Effects)
- Experience with Photography and Videography
- Communication using three languages: Gujarati, Hindi, and English